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Sorling, Catron and Hardin  
(1945-1975)

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B. Lacey Catron Jr.  
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John H. Hardin  
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January 11, 2001

Ms. Penny Shehadeh  
1312 Sportmans Dr.  
Taylorville, IL 62568

Re: Penny Shehadeh v. AmerenCIPS

Dear Ms. Shehadeh:

Your son's letters to Messrs. Gary Rainwater and Steven Sullivan of AmerenCIPS were referred to me for a response. As you know, I am AmerenCIPS' attorney with respect to the dispute regarding electrical service. I ask that any future communications with my client be directed to me.

Prior to the small claims trial in Taylorville, which followed unsuccessful complaints filed against my client with the Illinois Commerce Commission and the Illinois Attorney General, the company conducted an internal investigation to confirm that no authorized person from AmerenCIPS legally obligated the company to upgrade your electrical service to provide over 200 amps without cost to you (recall that the company upgraded your service from 100 amps to 200 amps without a charge to you). We presented that evidence at trial and Judge Spears agreed with our legal position. You and your son were given a full opportunity by Judge Spears to explain your position and to testify regarding your version of the facts. For your information, following receipt of your son's letters, the company again examined the background facts and again concluded that both our legal position and Judge Spears' ruling were correct. Accordingly, AmerenCIPS respectfully declines to reimburse money which your son spent in connection with lights on your home. We recognize your right to appeal Judge Spears' decision.

Of course, we are not in a position to give you legal advice concerning this matter. However, we would encourage you to seek legal advice concerning your son's actions in contacting the press and in threatening officers of this company with the filing of a "formal complaint" (which could be construed as being non-civil in nature). Your attorney could advise

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you of potential problems in publishing false information and in making such threats against our client. Finally, AmerenCIPS is not responsible for what its customer does with electricity on the customer's side of the meter. In this case, that means that AmerenCIPS is not responsible for your son's light system. However, as a courtesy to you, we advise you that he may be engaging in activities which are potentially harmful to property and person. In addition to consulting an attorney, you may want to retain a person with specialized training in electricity to assist him.

Thank you for your anticipated cooperation.

Very truly yours,

A handwritten signature in black ink, appearing to read "Stephen R. Kaufmann", with a long, sweeping horizontal stroke at the end.

Stephen R. Kaufmann

SRK/sdn